

NEWS RELEASE

For immediate release

Limited access to UCPR offices and services

L'Orignal, March 18, 2020 – The United Counties of Prescott and Russell (UCPR) wishes to advise that access to its offices and services continues to be very restricted for health and safety reasons related to the coronavirus (COVID-19).

Most employees working in the UCPR's offices have been requested to work from home, until further notice. As a result, clients and visitors are also being asked **not to present themselves on the premises.**

Please note the updates regarding the following services:

Closure of home-based daycares

- The Prescott and Russell Licensed Home Child Care Agency will close the home-based daycares, effective at the end of the day on Tuesday, March 17, 2020;
- Home-based daycares will remain closed from March 18 until April 5, inclusively, as per the recommendation from the Ministry of Health.
- Clients will not be billed for these days and these closures come without any cost to parents.

EarlyON Child and Family Centres

- The EarlyON Centre in Rockland is closed as of Tuesday, March 17, 2020.
- All programs offered in the community by the EarlyON Child and Family Centres are cancelled for an undetermined period of time.

Administrative building (L'Orignal)

- The UCPR Administrative building remains closed for the majority of services, except for emergency cases regarding Ontario Works and Housing Services.

Ontario Works

- The Ontario Works office in Rockland is closed.

PR Transpo

- The PR Transpo commuter transportation service has been suspended indefinitely, until further notice.

Emergency Services and Ambulance Bases

- The Emergency Services administrative office in Plantagenet is closed.
- For emergencies, **do not present yourself** at the ambulance bases.
- If you experience symptoms of COVID-19 (fever, cough and/or difficulty breathing), please call your healthcare provider, Telehealth Ontario at 1-866-797-0000, or the Eastern Ontario Health Unit at 613-933-1375.

Prescott and Russell Residence

- Access to the Prescott and Russell Residence, the long-term care home located in Hawkesbury, remains limited to essential visitors until further notice.

Provincial Offences Office

- All *Provincial Offences Act* matters scheduled from Monday, March 16, 2020, through to and including Friday, April 3, 2020, will be adjourned and rescheduled to a later date. If you have a matter scheduled during this time, you do not need to attend court.
- Access to the Provincial Offences Office is limited to urgent cases only. Please call in advance to make an appointment.
- For all payments, you can make your transaction securely online through Paymentus (see below) or send a cheque or money order.
- For any further questions or information, please contact the Provincial Offences Office at 613-675-4661 or 1-800-667-6307, extension 2700.

Online Secured Payments

- For all payments related to Early Years Services, Provincial Offences, and Ontario Works, you can make your transactions securely online through Paymentus.
- Visit http://en.prescott-russell.on.ca/services/online_payment.

Other messages will follow as updates become available. The UCPR would like to thank the public for its understanding and collaboration during this time.